Welcome to Delta Dental of Iowa &
Dental Wellness Plan!

Welcome to Delta Dental of Iowa! Taking care of your teeth is important to your health. With Delta Dental, you will get dental benefits to keep you and your teeth healthy.

The Dental Wellness Plan (DWP) is for adults enrolled in the Medicaid program. DWP allows members to access dental services when you see a DWP Delta Dental dentist.

Delta Dental covers more Iowans and we have more DWP dentists than any other carrier. We are happy to serve you. For more information on your dental benefits through Delta Dental, please visit www.dwpiowa.com or call us at 888-472-2793.

There are two levels of benefits for the DWP:

- Full Benefits
- Basic Benefits

New DWP members will have Full Benefits the first year they are enrolled. To keep Full Benefits, you must complete two healthy behaviors which includes having an annual preventive service and completing an oral health self-assessment.

Healthy Behaviors

To keep Full Benefits, you must do the following every year:

1. Go to the dentist for preventive services (exam, cleaning).
2. Complete an oral health self-assessment online at www.dwpiowa.com or call 888-472-2793 and a customer service representative will help you complete it.

If you do not complete both Healthy Behaviors, you may have to pay a monthly fee to keep your Full Benefits. If you do not pay your monthly fee to keep Full Benefits, you will be dropped down to Basic Benefits only.

Full Benefits include comprehensive dental benefits. Basic benefits include limited services that meet the healthy behavior covered services and emergent services for members that are in pain.

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**Annual Benefit Maximum**

The Dental Wellness Plan, like many other dental plans, has an Annual Benefit Maximum of $1,000. This is the maximum dollar amount the DWP will pay toward the cost of dental care during a benefit year (July 1 - June 30).

The following services are EXCLUDED from the Annual Benefit Maximum:

- Exams, x-rays, cleanings, sedation related to oral surgery, dentures and services that are needed for emergent situations
- DWP members that are 19 and 20 years old are also EXCLUDED from the Annual Benefit Maximum

Delta Dental pays your dentist for covered services, up to your $1,000 Annual Benefit Maximum. You will not have to pay for covered dental services if you see a dentist or clinic that is part of the DWP Delta Dental network if you stay within your Annual Benefit Maximum. If you have reached your $1,000 Annual Benefit Maximum and the service(s) you receive are not on the excluded list of services, you will be responsible for paying the service, whether it is a covered or non-covered service.

**Finding a Dentist**

You must go to a DWP Delta Dental dentist. You can find a network dentist online at www.dwpiowa.com or call us at 1-888-472-2793. To find a DWP Delta Dental dentist online:

1. Go to www.dwpiowa.com
2. Select “Find a Dentist”
3. Enter your city and zip code
4. Click on “accepting New Patient”

Call the dentist office to make an appointment and tell them you have DWP through Delta Dental.

**DWP Member Handbook**

The DWP Member Handbook can be found at www.dwpiowa.com. The handbook provides you information on your benefit plan and rights as a DWP member. If you would like a hard copy mailed or emailed to you please call 888-472-2793 or email dwpmembers@deltadentalia.com.